



# 2010 ICT Industry briefing

PowerWater

# Power and Water Corporation

- Multi-utility
  - electricity, water and sewerage services
- 220,000 people over 1.3m square km
- Revenue 2008/2009 \$539 million
- \$1.6 billion of assets
- 936 employees

# Fast facts

- 41,000 power poles
- 9,000 km of power cables (above/below ground).
- \$20 million / month on Gas and Diesel
- 90% of our electricity generation from natural gas

# Capital Investment

- Power and Water is one year into a five-year, \$1.5 billion infrastructure investment.
- Operate in a harsh and extreme environment – tropics to desert.
- Commissioned new Weddell Power Station, Darwin grid, in 2008.
- Installing three generator units at new Alice Springs site this year.
- Increasing capacity of Darwin's major water supply by 20%.

# ICT environment

- Financial: Oracle Financials
- AMS: Empac
- GIS: In house, Microstation based
- EDMS: TRIM
- HR: Whole of Government
- Retail Management System: Gentrack

# What are the focus areas?

- Financials (Oracle R12 upgrade)
- Asset Management Capability
  - Asset management (Maximo)
  - Graphical Information System (GIS, Esri)
- Retail Management System (Gentrack, RMS)
- Business Intelligence (Business Objects)
- Governance
  - Business value
  - Risk management

# On the horizon

- Social media (Customer contact)
  - Twitter, Facebook. (January, blackout)
- IT service management tool
- Middleware
- Remote computing, field workers
- Worker Competency